

# Mac

## After installing XtendSAN I get the following error when I launch Xtend San: Unable to connect to the daemon process:Connection refused to host: 127.0.0.1; nested exception is:java.net.ConnectException refused.

1. Uninstall XtendSAN via it's folder

Go > Applications > XtendSAN > XtendSAN Uninstall :: uninstaller:: [Button] - will bring up wizard

The XtendSAN installer will require a reboot to finish. You might have to click the Apple and reboot button. Then let the OS operate at its own pace.

When the Desktop comes back up perform a **2nd** Enhanced Power Cycle as before (removing the power cable for 2 min)

See, how this will be as clean a slate as possible?

2. Install XtendSAN (remember to check for the Allow button)

Do a 2nd Reboot

and then perform a **3rd** Enhanced Power Cycle wait another 2 minutes.

Note: refrain from opening the program until this 3rd Power Cycle completes. Finder will then have a program written to it. Verify in Security settings if the Allow button is visible. If yes, just click it and reboot.

You can now safely Open XtendSAN as a program. Verify it Opens when nothing is attached as we simply want to discover if there are issues prior to any Targets. If it Opens w/ no error messages this is a success. Continue the setup of your Network as normal (i.e. including attaching Targets) here.

Unique solution ID: #1500

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